

2021 Rhode Island

Save energy at home – residential natural gas rebates

1-800-292-2032 | www.ngrid.com/riheat



Save energy and money, improve comfort, and make your home better with energy savings offers for residential natural gas heating customers.

Rebates may be available for:

- High-Efficiency Gas Heating Boilers
- High-Efficiency Gas Heating Furnaces
- High-Efficiency Gas Water Heaters
- Smart Thermostats
- 7-Day Programmable Thermostat

Plus, 0% Financing may be available to help finance these energy efficiency upgrades!

Simply use your smart device to apply and upload photos of your receipts.

TO APPLY:

1. Purchase and install qualifying equipment in a Rhode Island home with an active National Grid residential natural gas heating account. Qualifying equipment must be purchased and installed between January 1, 2021 and December 31, 2021.
2. Go to **ngrid.com/rirebates** to complete and submit your online rebate application. Customers who do not have online access or who do not wish to apply online can complete this rebate application and submit by mail. Completed rebate application and required documentation must be submitted within 90 days of completion of work and by January 31, 2022.
3. The following documents are required along with your completed rebate application:
 - A clear, legible copy of your itemized receipt or invoice from your licensed contractor that indicates “zero balance” or “paid in full” and shows:
 - Contractor name, address, phone number
 - Equipment manufacturer & model number
 - Installation date & address (installation address must match gas account #)
 - Total install cost & proof of payment
 - UPC code(s), if applicable
4. To improve processing time, it would be beneficial if you could also provide a copy of your most recent National Grid gas bill.
5. **IMPORTANT:** Please make a copy of your completed rebate application and supporting documents for your records.
6. Mail to: **National Grid RI Gas Rebates
P.O. Box 2528
Manchester, CT 06045**

You will receive your rebate incentive payment in the mail **6 to 8 weeks** after our receipt of the properly completed and signed rebate application and supporting documentation. Additional processing time is needed if proper documentation and/or information has not been supplied.

Questions? Please call **1-800-292-2032** or e-mail **ask@efi.org**.

Ten (10) days after submission, you may track the status of your rebate by visiting **ngrid.com/rirebates**.

PROGRAM DETAILS

A licensed contractor must install heating and water heating equipment. Thermostats may be self-installed by the customer or contractor-installed. Self-installed thermostats require original UPC code from the product package and sales receipt.

Tip: If you're looking for a contractor, please consult the Better Business Bureau's list of accredited heating contractors.

Visit **<https://www.bbb.org/us/ri>** and click on “Accredited Business Directory.” Type in “Heating Contractor” and enter your city and state or zip code. If you do not have online access, you may opt to call the Better Business Bureau at **1-508-652-4800** (Monday through Friday 9:00 a.m. - 3:00 p.m.) or consult your local yellow pages.

Interested in applying for 0% Financing to help you finance these upgrades?

Through National Grid's EnergyWise program, you may be able to take advantage of 0% Financing to pay for a high-efficiency natural gas furnace, boiler, and/or water heater over a period of two to seven years. That's interest-free financing!

Call **1-888-633-7947** or visit **ngrid.com/ri-home** to schedule a free EnergyWise in-home energy assessment.

To be eligible to apply for 0% Financing, customer must be an owner of a one to four family residence with a current, paid-to-date National Grid Rhode Island residential gas heating account. Customer must complete a no-cost in-home energy assessment. 0% Financing is contingent on being approved for a loan from a participating lender. Financing is subject to funding availability. Terms and Conditions are subject to change or cancellation without notice. Limited time offer. This program is scheduled to end on December 31, 2021.

Complete this application to apply for a rebate.

2021

Application must be completed in its entirety.

Rebates are available to eligible residential natural gas heating customers only. One gas account number per application. Some restrictions may apply. Rebate offers are subject to change without notice. Please review terms and conditions. Application must be completed in its entirety.

Submit online at ngrid.com/rirebates or mail completed application with all required documents to:

National Grid RI Gas Rebates
PO Box 2528
Manchester, CT 06045

Contractor invoice must include the following information:

- Contractor name, address, phone number
- Equipment manufacturer & model number
- Installation date & address
- Total install cost & proof of payment
- UPC code(s), if applicable

CUSTOMER/ACCOUNT HOLDER INFORMATION — FORM MUST BE COMPLETED IN ITS ENTIRETY.

CHECK ONE: ☐ I'M AN EXISTING NATURAL GAS HEATING CUSTOMER ☐ I'M CONVERTING FROM OIL/PROPANE TO NATURAL GAS HEATING

GAS ACCOUNT NUMBER AT INSTALLATION ADDRESS

ACCOUNT HOLDER FIRST NAME	ACCOUNT HOLDER LAST NAME		
INSTALL ADDRESS	CITY	STATE	ZIP
E-MAIL ADDRESS (to receive rebate status updates)		PHONE	

PAYMENT METHOD

Payments will be made in the form of a check.

WORK COMPLETION AND REBATE VALIDATION

I hereby request a rebate for the listed work. Attached are copies of all receipts. I have read and agree to the Terms and Conditions within this application. I certify that a licensed contractor has installed the listed high-efficiency natural gas heating system, water heating system. In accordance with Program Guidelines and Terms and Conditions as described on this application. I understand that some restrictions may apply and rebate offers are subject to change without notice. I acknowledge that all work is subject to on-site work verification and inspection as may be required by state and local law and by National Grid. I certify that all information is correct to the best of my knowledge and that I adhere to all terms and conditions of this rebate.

DATE	NAME (PRINT)	CUSTOMER SIGNATURE
		X

PAYEE INFORMATION — ADDITIONAL PROCESSING TIME IS APPLICABLE, IF ACCOUNT HOLDER NAME IS DIFFERENT THAN PAYEE NAME.

PAYEE FIRST NAME (if different than above)	PAYEE LAST NAME (if different than above)		
MAILING ADDRESS (if different than above)	CITY	STATE	ZIP
E-MAIL ADDRESS	PHONE		

HOW DID YOU HEAR ABOUT THIS PROGRAM? (Select the appropriate ballot box.)

- | | | | | |
|---|--|---|--|---|
| <input type="checkbox"/> Heating Contractor | <input type="checkbox"/> Energy Assessment | <input type="checkbox"/> Equipment Supplier | <input type="checkbox"/> Trade Show | <input type="checkbox"/> RI Home Show Energy Expo |
| <input type="checkbox"/> Print Advertising | <input type="checkbox"/> Digital Ad | <input type="checkbox"/> Radio/TV | <input type="checkbox"/> Direct Mail/E-mail | <input type="checkbox"/> Other _____ |
| <input type="checkbox"/> Home Energy Report | <input type="checkbox"/> Community Program | <input type="checkbox"/> Website | <input type="checkbox"/> Energy Innovation Hub | |

CONTRACTOR INFORMATION — THIS INFORMATION MUST ALSO APPEAR ON THE CONTRACTOR INVOICE.

CONTRACTOR COMPANY NAME	CONTACT NAME		
STREET ADDRESS	CITY	STATE	ZIP
E-MAIL ADDRESS	PHONE		

Complete all fields for the equipment you are installing. Equipment model number & manufacturer information is also required on invoice.

QUALIFYING EQUIPMENT & CRITERIA

THERMOSTAT

Equipment	PURCHASE OR INSTALLATION DATE	Manufacturer	Model Number	Install/ Purchase Cost*	Quantity	Rebate Amount	Anticipated Rebate
ENERGY STAR® Smart Thermostat* (wireless connection must be enabled.)						Up to \$75/each	
7-Day Programmable Thermostat*						Up to \$25/each	

Installation of Thermostat: ☐ Self-installed ☐ Contractor-installed Does your home have central air conditioning? ☐ Yes ☐ No
Limit two thermostats per account. Rebate amount cannot exceed purchase price.

*If you self-install your thermostat, please provide the sales receipt and original UPC bar code from the product package.

HIGH-EFFICIENCY NATURAL GAS HEATING BOILERS

Equipment	Efficiency Requirement	Installation Date	Manufacturer	Model Number	AFUE* Rating	Install Cost	Quantity	Rebate Amount	Anticipated Rebate
Hot water boiler	AFUE* Rating of 95% or greater							\$800	
Hot water boiler	AFUE* Rating of 90% or greater							\$450	

Prior Unit's Fuel Type: ☐ Gas ☐ Oil ☐ Electric ☐ Propane ☐ New Construction *AFUE Rating = Annual Fuel Utilization Efficiency Rating
Boiler(s) were operational at the time of replacement: ☐ Yes ☐ No

HIGH-EFFICIENCY NATURAL GAS HEATING FURNACE

Equipment	Efficiency Requirement	Installation Date	Manufacturer	Model Number	AFUE* Rating	Install Cost	Quantity	Rebate Amount	Anticipated Rebate
Warm air furnace	AFUE* Rating of 97% or greater and electronic commutated motor							\$500	
Warm air furnace	AFUE* Rating of 95% or greater and electronic commutated motor							\$300	

Prior Unit's Fuel Type: ☐ Gas ☐ Oil ☐ Electric ☐ Propane ☐ New Construction *AFUE Rating = Annual Fuel Utilization Efficiency Rating
Furnace(s) were operational at the time of replacement: ☐ Yes ☐ No

Total Rebate

Complete all fields for the equipment you are installing. Include this same information on your invoice.

HIGH-EFFICIENCY NATURAL GAS WATER HEATERS

Equipment	Efficiency Requirement	Installation Date	Manufacturer	Model Number	Efficiency Rating	Install Cost	Quantity	Rebate Amount	Anticipated Rebate
ENERGY STAR® On-demand Tankless Water Heater	≥ .87 UEF							\$600	
Indirect Water Heater (must be connected to Natural Gas forced hot water boiler.)								\$400	
ENERGY STAR® Condensing Gas Water Heater	≥ .80 UEF							\$250	
ENERGY STAR® Storage Water Heater	Medium Draw ≥ .64 UEF, High Draw ≥ .68 UEF							\$100	

Prior Unit's Fuel Type: ☐ Gas ☐ Oil ☐ Electric ☐ Propane ☐ New Construction

COMBINED HEATING AND WATER HEATING EQUIPMENT – must be considered one unit by the manufacturer

Equipment	Efficiency Requirement	Installation Date	Manufacturer	Model Number	AFUE* Rating	Install Cost	Quantity	Rebate Amount	Anticipated Rebate
Combined condensing boiler and on-demand water heating unit	AFUE* Rating of 95% or greater							\$1,200	
Combined condensing boiler and on-demand water heating unit	AFUE* Rating of 90% or greater							\$600	
Combined Natural Gas Furnace and on-demand water heating unit	AFUE* Rating of 97% or greater							\$700	

Prior Unit's Fuel Type: ☐ Gas ☐ Oil ☐ Electric ☐ Propane ☐ New Construction *AFUE Rating = Annual Fuel Utilization Efficiency Rating

Total Rebate

TERMS AND CONDITIONS

Qualifying equipment purchased and installed between January 1, 2021 and December 31, 2021 is eligible. Rebate application must be filled out completely and signed. Rebate application and required documentation, including dated invoices, must be postmarked or submitted online within 90 days of the equipment installation date (as indicated on your dated contractor invoice). One natural gas account number per application. Some restrictions may apply. Rebate offers are subject to change or cancellation without notice.

1. **Rebates** - Subject to these Terms and Conditions, this program is offered by Narragansett Electric d/b/a National Grid ("the Company" or "National Grid"). The Company, through its contractual Vendor, will pay rebates to eligible Rhode Island residential natural gas heating customers, for the purchase and installation of the equipment/products described in this literature and within this application.
2. **Customer Eligibility** - Equipment installed from January 1, 2021 and December 31, 2021 at the installation address listed on this application is eligible. Rebate form and required documentation must be postmarked or submitted online within 90 days of the equipment installation date (as indicated on your dated contractor invoice). Some restrictions may apply. Rebate offers are subject to change or cancellation without notice. Check www.ngrid.com/riheat frequently for program updates.
3. **Post-Installation Work Verification** - Prior to honoring any rebate, National Grid reserves the right to conduct an on-site verification that the equipment has been installed according to Program Guidelines and is in operation. The Company reserves the right to perform a verification of the specified installation; this right to access extends up to one year after date of application, even if rebates have been paid. If the Company and/or Vendor determines that the equipment was not installed in a manner that is consistent with program guidelines, the Company and/or Vendor may require that the installation be modified before making any rebate payments. The cost of such modifications is the responsibility of the customer. I hereby authorize the Company to release my energy use information to Energy Efficiency Program Sponsors (EEPS) and System Benefit Charge (SBC) program administrators and/or their designee. I understand that such information will be kept confidential and used only for the purpose of determining program eligibility and energy savings.
4. **Installation Requirements** - All installations must be completed in conformance with state and local code requirements and by properly licensed contractors. Thermostats may be self-installed by the customer, or installed by a contractor. Original UPC bar codes from the product package and sales receipt are required for self-installed thermostats.
5. **Proof of Proper Installation** - As part of his/her application, the Customer is required to submit dated copies of all paid invoices documenting the installation (including all materials, labor and equipment invoices) which reflect the actual cost of purchasing and installing the equipment.
6. **Indemnification** - As part of the consideration for participating in this Program, the Customer hereby releases and shall defend, indemnify and hold harmless the Company and its officers, directors, employees, agents, servants and assigns from and against any and all losses, claims, demands and/or liability for damage to property, injury or death of any person, or any other liability incurred by the Company, including all expenses, legal or otherwise, arising out of or related to the equipment or installation, except to the extent attributable to the negligence of Company. In no event shall the Company's liability to the Customer exceed the rebate amounts.
7. **Limited Scope Review** - The scope of review by the Company, Vendor and their Inspector of the installation of the equipment is limited solely to determine whether rebates are payable. It does not include any kind of safety or code review and should not be relied upon as one.
8. **Rebate Amounts** - The Company will provide rebates for qualifying equipment up to the rebate amounts indicated in the program literature and within this application, based on available funding.
9. **Limits** - Projects are limited to three (3) units of the same equipment type per account each calendar year. Thermostats are limited to two (2) per account per calendar year.
10. **Payment** - The Company, through the Vendor, expects to make rebate payments to eligible customers within **6 to 8 weeks** of receipt of the properly completed and signed application and supporting documentation. Payment processing may take longer if information or documentation is missing from the application. If the Company and/or Vendor determines that the equipment was not installed in a manner that is consistent with program guidelines, the Company and/or Vendor may require that the installation be modified before making any rebate payments. The Company reserves the right to change or terminate rebate offers without notice.
11. **No Warranties** - The Company and the Vendor do not endorse, guarantee or warrant any particular contractor, manufacturer or product installation. The Company and the Vendor do not make any representation of any kind regarding the results to be achieved by the equipment or the adequacy or safety of such equipment.
12. **Changes in the Program** - Equipment Rebate Program/Tax Liability Conditions and details of the Rebate Program are subject to change without prior notice and rebate offers may increase or decrease over time. The Company reserves the right to modify or terminate the Rebate Program without notice. Participants of the program may be subject to tax liability for the value of goods and services received through the program pursuant to state or federal income tax codes. The Company is not responsible for any tax liability which may be imposed as a result of receipt of the rebate by the Customer.
13. **Contractor Insurance** - The Company is not responsible for any damage that may be caused by or arise out of installation of any equipment. The customer is responsible for selecting contractors who are qualified and carry adequate insurance coverage.
14. **Payments Assignable to a Third Party** - (a) The Customer may request that the rebate be paid directly to a third party by so indicating in the Program Application. Notification of third party payment will be sent to the Customer upon submission of the Program Application for the purpose of customer confirmation. (b) If no payment choice is made, the Company will send the rebate payment directly to the Customer at the address indicated in the Program Application.
15. **Credits** - Other than the energy savings realized by Customer, Customer agrees that the Company has the unilateral right to apply for any credits or payments resulting from the Program or equipment. Such credits and payments include but are not limited to: (a) ISO-NE capacity payments, (b) natural gas capacity and avoided cost payments or credits, and (c) environmental credits. Customer further agrees Customer will not file for such payments or credits either directly or indirectly, and will not consent to any other third party's right to such payments or credits.
16. **Rebate Limitations** - Participants who receive equipment incentives through another energy efficiency program offered by National Grid are not eligible to receive incentives directly through this program for the same equipment. This does not apply to the HEAT Loan financing program.